

OUTDOOR CONCERT VENUE DETAILS LEE BRICE & PAT GREEN SHOWS



Please note that due to extreme heat and inclement weather predictions, the Lee Brice concert on July 21 and the Pat Green concert on July 28 have been moved to our Grand Event Center indoor venue.

GENERAL CONCERT RULES

- Must be age 21+ to attend
- Guest must wear shoes and shirts
- No Smoking in concert venue. Designated smoking areas are available.
- No Weapons or Sharp Objects of any kind
- No outside beverages, food or alcohol from any other Golden Nugget bar or restaurant, or from any other external outlet. All food and beverages must be purchased at the concert venue.
- No Glass
- No Backpacks or Luggage
- No Video or Audio Recorders of any kind
- No Laser Pointers

CONCERT FAQ

Q: Where are the concerts now located?

A: These two shows, Lee Brice on July 21 and Pat Green on July 28, have been moved to our Grand Event Center located inside our property on the Mezzanine Level. The Grand Event Center is most easily accessed via the escalators between The Buffet and Blue Martini on the ground floor.

Q: Why did the concert venue move for these two shows?

A: Due to forecasts of extreme heat and potential inclement weather, these two shows have been relocated indoors to our Grand Event Center for the safety and comfort of our valued guests and team members.

Q: Will any of the other H2O Pool shows change venues?

A: At this time, we expect only the Lee Brice and Pat Green shows to move indoors this year. However, we will do our best to communicate any venue changes to our guests in advance, should heat or other inclement weather concerns require that other outdoor shows move indoors.

Q: I have already purchased a concert ticket. Will my seat or standing section change?

A: Our Grand Event Center concert layout for these two shows very closely mimics the outdoor H2O Pool venue set-up. Therefore, your purchased ticket should be in a very similar location inside to the ticket you purchased outside. Please reference the Grand Event Center map for these two shows, which is located on our website at GoldenNuggetLC.com (Entertainment section, H2O Concert Series Page).

Q: I have already purchased a concert ticket. Will I need to exchange it?

A: No, your purchased concert ticket will still be valid for the Grand Event Center venue. Please see above regarding the venue layout.

Q: Can I still print out my tickets at home?

A: Yes, for any tickets purchased from Ticketmaster.com, the option is available to print your tickets at home. We recommend printing your tickets before you arrive so that you can avoid waiting in line at the Box Office for Will Call tickets.

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CONCERT FAQ CONTINUED...

Q: Where should I pick up my tickets?

A: The Golden Nugget Box Office is located indoors on the Mezzanine Level, up the escalator located between The Buffet and Blue Martini. Will Call Ticketmaster ticket pick-up is available on each day of show only from 11AM – 9:30PM at the Box Office. Reserved casino tickets may be redeemed on the day of show only from 12PM – 8PM at the Box Office, and reserved casino tickets not redeemed by 8PM are subject to release.

Q: How should I enter the venue?

A: All concert patrons may access the Grand Event Center by taking the escalator located between The Buffet and Blue Martini on the ground floor up to the Mezzanine Level. Elevator access is also available next to Blue Martini. Once patrons' concert tickets are scanned into the showroom area, VIP guests may enter the showroom through designated VIP entrances, and all other guests may enter through the normal showroom doors.

Q: Can I purchase additional tickets?

A: Tickets start at General Admission pricing and vary based on each show and section. Pricing for each section can be found on [Ticketmaster.com](https://www.ticketmaster.com) once tickets go on sale to the public. Tickets can be purchased through [Ticketmaster.com](https://www.ticketmaster.com), via phone through Ticketmaster at 1-800-745-3000, or at the Golden Nugget Lake Charles box office. Tickets will be sold for each show based on availability.

Q: Can I buy tickets from a ticket reseller or third-party vendor, like Craig's List?

A: The legitimacy of any tickets purchased from anywhere other than Ticketmaster or the Golden Nugget Lake Charles Box Office cannot be verified until the tickets are scanned at the venue. Therefore, please know that any purchases made with a third-party vendor are at your own risk and cannot be modified or refunded by Golden Nugget if the third-party ticket is fraudulent or inaccurate.

Q: What if I lost my purchased concert ticket?

A: Please visit the Golden Nugget Lake Charles Box Office and present your receipt and a photo ID; our Box Office representatives will make every attempt to reprint or recover your lost ticket.

Q: Are there age restrictions for the Grand Event Center concerts?

A: Yes, only guests 21+ may attend shows in both our Grand Event Center and H2O Pool + Bar Concert venues.

Q: What time do the Grand Event Center concerts start?

A: Doors will open at 7PM. Each show will begin at 9PM. We recommend arriving as early as possible for the most efficient parking and concert entry, as we do expect high concert attendance.

Q: Will concert guests be able to purchase food in addition to drinks?

A: There is no food available for purchase at the Grand Event Center, although we do offer beverages for sale that include an assortment of beers, wines, liquors, specialty cocktails, water and sodas. We encourage guests to dine before or after the show at one of our many fine restaurants and lounges, including our venues open late-night such as Claim Jumper, Bill's Bar & Burger, Cadillac Mexican Kitchen, Grotto and Lillie's Asian Cuisine. Please remember that outside food and beverages are not allowed to be brought into the Grand Event Center.

Q: What are the seating/standing arrangements?

A: For these two Grand Event Center shows, guests may purchase tickets in General Admission Standing, VIP Standing, and Reserved Seated Riser sections. Please see the [Ticketmaster.com](https://www.ticketmaster.com) reservations page for each show for specific seating details and pricing.

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CONCERT FAQ CONTINUED...

Q: Will smoking be permitted during the concert?

A: Smoking at the Grand Event Center and Mezzanine areas will only be permitted in the designated smoking area located outdoors on the Willowick Room patio. Smoking is not permitted anywhere else within the concert venue, including cigarettes, cigars and vape cigarettes.

Q: Are ticket refunds available?

A: All ticket sales are final. Ticket refunds will not be available for weather concerns or any other reasons unless a show is completely canceled. In the case of a show cancellation, ticket holders will be notified of how to obtain ticket refunds.

Q: How can I apply for a job with the Golden Nugget Lake Charles Entertainment team?

A: To search for open positions in any department and to submit an application, please click on the Careers link at the bottom of our GoldenNuggetLC.com website.

Q: I have a question that was not answered in these FAQs – who should I ask?

A: Please email questions to our Golden Nugget Lake Charles Box Office team at GNLCBoxoffice@gnlcm.com. Our Box Office is open weekly Monday - Saturday and we will make every attempt to respond to your inquiry within 24-48 business hours.

All rules listed above are subject to change without notice. Management reserves all rights.